



Privacy Policy

Respecting your Privacy:

We are committed to protecting and respecting your privacy in compliance with the requirements of the Data Protection Act 2018 incorporating the General Data Protection Regulation (EU) 2016/679.

The Website:

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their use of the website.

Date Controller Information:

This website is owned by First Call Site Services Ltd.

Use of Cookies and Personal Information:

This website uses cookies, provided by Google Analytics, which collect data of how the visitor interacts with our website as well as their location, this won't however collect, store, or save any personal information.

You are not required to provide any personal information to browse the public areas of this website. Upon placing an order on this website, you will be required to provide personal information such as your name, e-mail address, shipping and invoice address, telephone number, or any other data that can be used to identify you and link you with your order. We will use this information to process your order.

We will ensure that all personal information supplied is held securely in accordance with the General Data Protection Regulation (EU) 2016/679, as adopted into law of the United Kingdom in the Data Protection Act 2018. Further, by providing telephone, address, and email details, you consent to First Call Site Services Limited. using any of those methods.

Breach Notification:

We have strict security standards and adopt appropriate technical and organisational measures to prevent any unauthorised access, unlawful processing, or disclosure of data. In the event of a breach in security we will take immediate steps to resolve the situation, notify the relevant authorities and advise affected persons as soon as is reasonably possible to do so. (See ISO411 'Data Breach Notification Process')

We do not pass on any personal data to third parties such as other companies for remarketing purposes. *Except when legally required to do so.*

Please note, we are regularly reviewing how we process and protect data. Any changes to our policy will be publicised.